my1 HealthCare Solution
Hospital & Healthcare Management Systems

my1HealthCare Solution is a suite of powerful and flexible Hospital and Healthcare Management Systems that addresses the major functions of modern multi-specialty healthcare institutions with packages for Hospitals, Medical Centres, Specialist Clinics and General Practitioners.

It comes with clinical and administrative/backroom functions for departments, wards, ICUs, radiology, hospital staff, patients, hospital administrations and outpatient clinics. The system integrates information typical to the healthcare business, for example, patient administration, scheduling, result reporting system, and the electronic patient file into one single information system. It is a scaleable and robust application, allowing customization & configuration of additional departments and services.

my1HealthCare Solution awarded certification of compliance from MSC Malaysia IHE Connectathon 2010 for interoperable capabilities. The system supports internationally recognized communication standards and capabilities that meet global healthcare needs.

Benefits

- Enables hospitals, clinics, doctors & nurses to better serve their patients
- Improves the quality of patient care
- Reduces the time spent on filling out forms, freeing up resources for more critical tasks
- Provides easy access to patient information
- Increases nursing productivity
- Enhances hospital/clinical administration and management

Our Services

- System integration
- Customization
- Development of new applications, modules & functions
- Change management & training
- Data conversion
- Infrastructure development including data centre, data communication & hardware installation
- Support services including 24x7 call centre & nationwide technical support
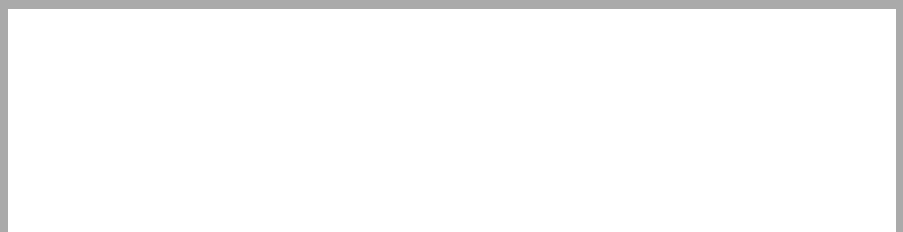- Project management
- Hosting services

Screen of patient information

Functions and Features

Medical Administration

- Ward Management
- Department Management
- Role Management
- Forms Design
- Audit Trail on vital Information
- Patient administration
- Medical Insurance Functions
- Billing
- Lab Integration
- Pharmacy
- Order Management
- Packages Module
- Instant Messaging
- Communication
- Patient Portal
- eDictation
- eLearning Tool

Doctors

- Patient eMR
- Request for service
- Result reporting
- Presentation of Lab Results ICD Coding / SnoMed
- Prescription
- Medical documentation
- Clinical Pathways and Workflow
- Customizable Reports
- Import Multimedia Resources
- Doctors Letter
- Referral Doctor Management
- Surgery

Nurses

- Nursing documentation
- Vitals Signs
- Monitoring
- Scheduling
- Patient eMR
- Request for Services
- Medication
- Clinical Pathways and Workflow
- Scoring
- Reports
- eLearning Tool

Patients

- Nutrition Management
- Scheduling
- Patient eMR
- Patient Portal
- Smart Card Ready
- Hotel Service
- Medical Escort
- Route Planning
- Patient Portal

External Referral Function

- Interaction with Referral Doctors
- Private Patient Data for Doctors
- Scheduling
- Patient eMR
- Reporting from Hospital

my1HealthCare Packages

my1HealthCare – Hospitals

This is our most comprehensive package and includes functions unique to hospitals such as Ward Management, Operating Theatre Management, Blood Bank, etc. This package includes the standard clinical and administrative functions. Bundled as an option for back end operations is an Enterprise Resource Management (ERP) system. Included also as optional in the package are additional systems such as Laboratory Information System (LIS), Picture Archiving Communication System (PAC) and Radiology Information System (RIS) as well as services for integrating them.

my1HealthCare – Medical Centres

In addition to standard clinical and administrative/billing functions, this package is suitable for those larger clinics, consortium of clinics or medical centres which require more sophisticated functions including ambulatory functions.

my1HealthCare – Specialist Clinics

Specialist Clinics have specific requirements relevant to their practices. Our Specialist Clinics functions can be quickly configured to include specific charts and customized templates. Customer Relationship Management (CRM) and marketing functions are also available.

my1HealthCare – General Practitioners

This package is configured for the General Practitioner who runs a small clinic with typically a clerk, dispensary and a nurse. It has clinical as well as administrative/billing functions. It also has standard time saving automatic compliance reports for the Ministry of Health.